

Access and Inclusion Policy Statement

'Donna the Astronomer' wants to see more people value STEM and astronomy activities including people with disability, their families and carers.

We understand that because of the nature and design of our observatories that access for some people with disability may be difficult.

However we are committed to being creative, flexible and collaborative to improve access and inclusion to our events, services and facilities, information, complaints and consultation processes and employment.

We are committed to:

- Improving access to services and events organised by the Donna the Astronomer
- Improving access to buildings and other facilities of 'Donna the Astronomer'.
- Providing Astronomy information and publications in a range of formats to meet the needs of people with disability.
- Improving the skills and knowledge of our staff and volunteers so they can provide better service to customers with disability.
- Improving access to our complaints and consultation processes.
- Improving access to our employment and volunteering opportunities for people with disability.